# Warranty

Thank you for purchasing a CAP product.

During the design of this product, quality was at the forefront of each material and component choice we made, which is why we proudly stand by it with a 2 year home warranty or a 1 year commercial warranty (schools, therapy, kindergartens etc).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Brave Leopard Pty Ltd, t/as CAP Furniture (CAP) guarantees this product against defects caused by faulty workmanship and materials for 2 years home use (1 year commercial use) from the date of purchase. During this warranty period CAP will replace any defective product. If the product includes a number of accessories, only the defective part or accessory will be replaced. CAP reserves the right to make minor adjustments instead of replacing the product or accessory. If repair or replacement is not commercially practicable or cannot be made in a reasonable period, CAP may refund to you the purchase price paid for the affected product.

In the event of a product or accessory being replaced during the warranty period, the warranty on the replacement product will expire 2 years home use (1 year commercial use) from the purchase date of the original product.

To the extent permitted by law, this CAP warranty excludes liability for consequential loss or any other loss or damage caused to property or persons arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, or being tampered with by unauthorised persons and normal wear and tear.

Should you suspect your product may be defective, please contact CAP Furniture on **(07) 3392 6649** or email **sales@capfurniture.com.au** or write to us at **105a 49 Station Rd, Yeerongpilly Qld 4105.**

To obtain warranty service, please contact CAP for further information. You will need to return your product to CAP in either its original package or packaging affording an equal degree of protection. You will bear the cost of shipping the product to CAP; such costs to be refunded if the product is covered by the warranty, CAP will bear the cost of shipping the product back to you after the completion of service under this warranty. Return shipping will be charged to you for products not covered by the warranty or not requiring warranty repair.

The following information must be presented via email to obtain warranty service:

- the product name
- proof of purchase, which clearly indicates the name and address of the purchaser, the date of purchase and the product type, which is evidence that this product is within the warranty period
- your return address
- daytime telephone number
- reason for return
- product serial number (if applicable)

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